

Appendix 1

Breakdown of Service Performance - 1st July to 3rd December 2013

Table 1 - Service Requests

DESCRIPTION	ARMLEY	BRAMLEY & STANNINGLEY	TOTAL
Abandoned Caravan/Trailer		3	3
Abandoned Vehicle	2		2
Bin not Returned	22	1	23
Bulky request	1		1
Cellar Grate	1		1
Commercial Waste Issues	8	2	10
Damage to Highway	2	4	6
Dead Animal Removal	10	6	16
Dog Fouling	17	30	47
Dangerous Dogs at Large	1	1	2
Dog Warden Assistance	4	4	8
Found Dogs	9	25	34
Stray Dogs at Large	7	11	18
Dogs Attacking Animals	3	6	9
Stray Dog Not Out	0	1	1
Dog Attacking Human	4	3	7
Dog Off Lead	0	2	2
Dog Fouling Enforcement Signage Request	3		3
Domestic Waste Issues	35	4	39
Drainage	11	4	15
Dust or Grit		1	1
Environ Protection - Request for Advice	1		1
Fly Tip	200	83	283
Flyers	3		3
Flyposting		1	1
Flytipping	107	24	131
Footpath Sweeping	10	15	25
Ginnel	5	6	11
Graffiti	18	27	45
Gully	16	19	35
Housing - Defect	1		1
Housing - Dirty			0
Housing - Other	1		1
Housing - Vacant	2	1	3
Illegal Advertising	2	6	8
Illegal Vehicle Crossing	1	7	8

DESCRIPTION	ARMLEY	BRAMLEY & STANNINGLEY	TOTAL
Leafing	6	3	9
Litter Bin Empty	3	4	7
Litter Bin Repair	1	2	3
Litter Bin Request	1	2	3
Litter Complaint	31	12	43
Litter Problems	2		2
Needles and Drug Paraphernalia Cleaning		1	1
Nuisance - Accumulation/Deposit	10	6	16
Nuisance - Other	6	7	13
Nuisance Vehicle		1	1
Obstruction	4	6	10
Odour - Industrial	1		1
Odour - Other	1		1
Overgrown Vegetation	30	16	46
Public Toilets Maintenance and Cleaning	1		1
Road Sweeping	19	7	26
Rodents	3	2	5
Smoke from Bonfire	8	3	11
Smoke from Chimney		1	1
Street Cleansing Missed		1	1
Vehicles for Sale	1		1
Verge or Pavement Parking	1	1	2
Waste in Gardens	24	14	38
Total	660	386	1046

Table 2 - Legal Notices

DESCRIPTION	ARMLEY	BRAMLEY & STANNINGLEY	TOTAL
BA59 – Drainage	1		1
EP46 - Bin not Returned	8		8
EP4647 - Bin not Returned	1		1
EP47 - Commercial Waste Issues			0
EP80 - Commercial Waste Issues	1		1
EP80 - Domestic Waste Issues	1		1
EPA92A - Domestic Waste Issues	2		2
EPA92A - Flytipping		1	1
EPA92A - Nuisance - Accumulation/Deposit	1		1
EPA92A - Waste in Gardens	2	2	4
H102 - Overgrown Vegetation	1		1
PH17 - Drainage	1		1
PH83 - Nuisance - Other	1		1
TCP215 - Domestic Waste Issues	1		1
TCP215 - Graffiti			0
TCP215 - Nuisance - Accumulation/Deposit	1		1
TCP215 - Waste in Gardens	3		3
Total	25	3	28

Table 3 - Fixed Penalties

FPN NOTICES	ARMLEY	BRAMLEY & STANNINGLEY	TOTAL
FPN100 - Commercial Waste Issues			0
FPN700 - Housing - Dirty	1		1
FPN700 - Nuisance - Accumulation/Deposit	1		1
Dog off lead in prescribed area		1	1
FPN700 - Waste in Gardens	3		3
Total	5	1	6

Table 4 - Prosecutions

PROSECUTION TYPE	ARMLEY	BRAMLEY & STANNINGLEY	TOTAL
Housing - Dirty	1		1
Waste in Gardens	1		1
Total	2		2

Table 5 - Mechanical Cleansing Performance – up to 14/10/13

(Path-sweepers and Road-Sweepers have been prioritising leaf-clearance on ward maps since then)

WARD	PROGRAMMED	COMPLETED	%
Armley	104	88	85
Bramley & Stanningley	73	62	85

Table 6 - Leaf Clearance to date

(14/10/13 to 4/12/13)

Ward	Areas Visited	Areas to Re- Visit
Armley	Tresco Ave(S), Green Hill Rd(S), Hill Top Rd(S), Armley Ridge Rd(S), All the Rumbalds, Arley Pl, Terr, St, Salsbury Terr, Vw, Armley Pl, Terr, St, Aviary Gr, Armley Lodge Rd, Armley Park Rd, Heights Ln, Winghate (Charlie Cake Prk,) Chichester St, Armley Grange Rd, Ave, Vw, Mt, Walk, Rise, Cres, Dri, Oval, (S) Cockshott Ln , Town Str, Chapel Ln, Theaker Ln (S), Moorfield Rd(S), Kings App, Houghley's, Well Home Mead, Stanningley Rd	All
Bramley and Stanningley	Pollard Lane(S), Leeds Bradford Rd, Broad Ln(S), Caverley Ln, Kings App, Bell Ln, Swinnow Ln (S), , Ashby View, Broadlees Estate, Bramley Park and surrounds	All

Direct Member Service Requests

- Armley - 7
- Bramley & Stanningley - 9